



**Leeds Safeguarding
Adults Board**

**TALK
TO ME,
HEAR
MY VOICE**

Strategic Plan

April 2023 – March 2026

This Strategic Plan includes the Board's 3-year Strategic Ambitions; and its specific objectives for the period April 2024 – March 2025

June 2024 Board Meeting

1. Our Vision:

The Leeds Safeguarding Adults Board is an independent statutory body with a strategic responsibility to work with its members and partners to protect and support adults with care and support needs from abuse, neglect and self-neglect in Leeds.

The Board's vision is for Leeds to become: **A safe place for everyone**

To achieve this, the Board and its members work together to:

- Prevent harm and reduce the risk of abuse or neglect to adults with care and support needs
- Stop abuse or neglect wherever possible
- Address what has caused the abuse or neglect
- Safeguard adults in a way that supports them in making choices and having control about how they want to live
- Promote an approach that concentrates on improving life for the adults concerned
- Raise public awareness so that communities as a whole, alongside professionals, play their part in preventing, identifying and responding to abuse and neglect
- Provide information and support in accessible ways to help people understand the different types of abuse, how to stay safe and what to do to raise a concern about the safety or well-being of an adult¹

¹ Care and Support Statutory Guidance, Section 14.11 Aims of Safeguarding

1. Three Year Strategic Ambition: Develop citizen-led approaches to safeguarding

What we want to achieve for citizens over the next three years



'My voice is heard and helps to change the way people are supported to be safe in Leeds'

Talk to me, hear my voice is a phrase given to us by citizen groups in Leeds. It is their call for safeguarding practice and arrangements in the city to be informed by the voices of those to whom we are here to safeguard. Our ambitions recorded here relate to our mechanisms for promoting citizen-led approaches, however the principles of inclusion, consultation and co-production are included also subsequent ambitions and workstreams.

Our objectives each year will include areas of development which will take us towards being citizen-led.

Objectives for 2024/25	Actions	Lead	Target	Comments and RAG rating
1.1 Citizen views and experience directly influence the work and priorities of the Board	a. Develop proposals for a new approach to Board engagement with citizens following completion of the reference group pilot	Shona McFarlane - Engagement Champion	Sept 2024	Green
	b. Develop a new approach to gaining citizen feedback on their experiences of the safeguarding adults procedures	Shona McFarlane - Engagement Champion	Dec. 2024	Green
	c. Develop, support and maintain the Friends of the Board Network	LSAB Strategy Unit	March 2025	Green

	d. Maintain avenues of continual feedback through website consultations	LSAB Strategy Unit	March 2025		Green
	e. Hold an annual listening even as part of the Board's Development Session	Independent Chair	November. 2024		Green
	f. Hold an annual consultation on the Board's strategic plan	LSAB Strategy Unit	May/June 2024		Green
	g. Adopt a new LSAB logo inspired by citizen views	LSAB Strategy Unit	June 2024		Green
1.2 Enable practitioners and services to hear directly from citizens about Talk to me, hear my voice	a. Evaluate and refresh the LSAB ambassador programme enabling citizens to take their message to practitioners and or other citizens.	Advonet / Shona McFarlane / LSAB Strategy Unit	September 2024		Green

2. Three Year Strategic Ambition: Improve awareness and understanding of safeguarding across communities and organisations

What we want to achieve for citizens over the next three years



'I receive clear and simple information about what abuse is,
and how I can get help'

'I am confident that services I go to,
know how best to support me to be safe'

The Board is committed to working with communities and partners to ensure people know how to seek help and have the confidence to do so. It will identify areas each year in its annual objectives that will help promote awareness across the city.

Objectives for 2023/24	Actions	Lead	Target	Comments and RAG rating	
2.1 Improve safeguarding awareness and confidence amongst ethnically diverse communities	a. Co-produce a plan with locally trusted organisations, Safeguarding Children Partnership and Safer Stronger Communities to promote safeguarding within ethnically diverse communities	Independent Chair	March 2025	Long term project: Action continues from previous year.	Green
2.2 Improve safeguarding awareness and confidence amongst faith communities.	a. Support a regional approach to developing and promoting safeguarding resources for faith communities	LSAB Strategy Unit	Sept. 2024	A regional approach is being developed. The Board in September 2023 agreed a financial contribution to support this work. This work is not due to be complete until Autumn 2024	Green

2.3. Improve awareness of safeguarding amongst the public	a. Provide a programme of awareness sessions for community and citizen groups in Leeds b. Promote LSAB public information materials e.g. films, posters, leaflets	LSAB Strategy Unit	March 2025		Green
2.4 Improve awareness of safeguarding amongst people with learning disabilities	a. Co-produce safeguarding resources for people with learning disabilities.	LSAB Strategy Unit	Dec. 2024	Action continues from previous year. Conversations ongoing with Leep1, Aspire and People Matters as to their potential support for this project	Green
2.5 Practitioners and organisations know and understand their safeguarding responsibilities	a. Develop a new website that enables the Board to promote its work and share safeguarding guidance and resources	LSAB Strategy Unit	Sept. 2024	Please note; this will also be an important resource for members of the public	Amber
	b. Coordinate a Leeds Safeguarding Adults Week in June 2024	LSAB Strategy Unit	June 2024		Green
	c. Identify learning for Leeds from 2 nd National Analysis of Safeguarding Adults Reviews	LSAB Strategy Unit	June 2024		Green
	d. Practitioner survey: LSAB resources and the theme of safeguarding within health and care settings	QAP sub-group	Sept. 2024		Green
	e. Identify and undertake shared three board work learning and development objectives	LSAB Strategy Unit	March 2025	Agreed objectives include a shared professional curiosity film resource, local and regional safeguarding weeks, and sharing of training resources/opportunities	Green
	f. Promote the Board Bulletin to reach as many practitioners and organisations as possible	All members	March 2025		Green

3. Three Year Strategic Ambition: Develop city-wide approaches to safeguarding practice

What we want to achieve for citizens over the next three years



“I am confident that all organisations will work together and with me to get the best outcomes for me”

This ambition recognises that the best outcomes for adults experiencing or at risk of abuse will be achieved by working closely with all partners and wider strategic boards in the city. The Board will adapt its annual objectives as needed to respond to emerging priorities.

Work during the 2024/25 period this will include however,

- Developing citywide approaches to self-neglect
- Developing enhanced approaches to multi-agency working
- Supporting partners in their work with people at exceptional risk

Objectives for 2023/24	Actions	Lead	Target	Comments and RAG rating
<p>3.1 Develop citywide approaches to supporting people who self-neglect</p>	<p>a. Promote awareness and understanding of the Leeds self-neglect strategy amongst wider partnerships/strategic bodies</p> <p>b. Monitor and support progress against the LSAB Self-neglect action plan</p> <p>c. Hold a partnership event to promote the strategy, celebrate progress and hear from practitioners and organisations.</p>	<p>Self-neglect Strategy Group</p>	<p>March 2025</p>	<p>Long term project. Action continues from previous year.</p> <p style="text-align: right; background-color: #c8e6c9; padding: 5px;">Green</p>

<p>3.2 Work across sectors to co-produce an approach to improving multi-agency working in Leeds.</p>	<p>a. Commission an external partner with expertise to support Leeds organisations to co-produce a enhanced approaches to multi-agency working</p>	<p>Independent Chair</p>	<p>May 2024</p>	<p>Long term project: Action continues from previous year. Action relates to the proposals to commission SCIE to support co-production of a new model of practice.</p>	<p>Green</p>
<p>3.3 Improve understanding and use of the Mental Capacity Act</p>	<p>a. Link with the MCA LIN to support its work to develop a city-wide understanding of the principles of the Mental Capacity Act and Best Interest decision making</p>	<p>Max Naismith</p>	<p>June 2025</p>	<p>Long term project: Action continues from previous year.</p>	<p>Green</p>
<p>3.4 Improve understanding of trauma informed practice within safeguarding adults</p>	<p>a. Link with the Trauma Informed Professional Movement to support the development of trauma informed approaches to safeguarding practice.</p>	<p>Max Naismith</p>	<p>Sept. 2025</p>		<p>Green</p>
<p>3.5 Provide advice and support to the organisations working with complex situations of exceptional risk</p>	<p>a. Continue to provide an Exceptional Risk Forum in circumstance where a person remains at risk despite partnership attempts to mitigate these.</p>	<p>Shona McFarlane</p>	<p>March 2025</p>		<p>Green</p>
<p>3.6 Engage housing association and providers with the work of the Board</p>	<p>a. Housing sector: Provide network events to share information about the work of the Safeguarding Board with housing providers in Leeds.</p>	<p>Mandy Sawyer</p>	<p>March 2025</p>		<p>Green</p>
<p>3.7 Improve understanding of when a safeguarding adults referral should be made</p>	<p>a. Review and update current guidance in relation to 'what constitutes a safeguarding concern' as opposed to poor quality care or an incident.</p>	<p>QAP Sub-group</p>	<p>Sept. 2024</p>	<p>Action is reworted but continues from previous year.</p>	<p>Amber</p>

4. Three Year Strategic Ambition: Learn from experience to improve how we work

What we want to achieve for citizens over the next three years



'I am confident that learning from my experiences will improve outcomes for others'

This ambition reflects the Board's commitment to continual learning and development of safeguarding arrangements, using citizen experiences and citizen feedback, to help us achieving positive safeguarding outcomes for people in Leeds. It includes appreciative inquiry approaches, that is, learning from good practice as well as learning about areas of potential improvement.

Objectives for 2023/24	Actions	Lead	Target	Comments and RAG rating
4.1 Link member organisation assurance process with the Board	a. Revised safeguarding adults data set provided to the board inclusive of trend, theme and comparative data.	Shona McFarlane	Sept. 2023	Green
	b. Learning and outcomes from single agency safeguarding related audits to be reported to QAP sub-group, with a summary for the Board.	All Board Members	Feb 2025	
4.2 System wide approach to learning about safeguarding	a. Single agency audits on safeguarding enquiries related to health and care settings to be reported to Board	A&H – Shona McFarlane	Feb. 2025	Green
		WYP - Dan Wood	Feb. 2025	

enquiries within health and care settings		LYPFT – N. Sanderson Lisa Borrick	Feb. 2025		
		LTHT – R.Tinsdale / K.Sykes	Feb. 2025		
		LCH – S.Sorby / L.Chambers	Feb. 2025		
4.3 Commissioner assurance in relation to emerging safeguarding issues within health and care settings	a. Commissioner report on safeguarding issues within services, highlighting safeguarding concerns and issues impacting on them.	Adults & Health	Feb. 2025		Green
		WY ICB	Feb. 2025		
4.4 Multi-agency audit / assurance programme in relation to the effectiveness of safeguarding arrangements – Focusing on the 2024/15 theme of enquiries within health and care settings	a. Produce a Annual Multi-agency intelligence dashboard, including consideration of health and care settings	QAP Sub-group	Sept. 2024		Green
	b. Undertake an Annual Quality Assurance and Impact: Self-assessment, including consideration of health and care settings	QAP Sub-group	February 2025		Green
	c. Undertake a multi-agency audit programme in relation to health and care settings	QAP Sub-group	Feb 2025		Green
	d. Hold an appreciative Inquiry to learn from good practice in relation safeguarding enquiries in a health / care setting	QAP sub-group	Feb 2025		Green

	e. Use the Annual Conversation format to share learning and best practice around 'adults who use your services feel safe and know how to report concerns'	QAP Sub-group	June 2024	Action flows from previous Quality & Impact Self-assessment	Green
4.5 Safeguarding Adults Reviews – Learn from citizen experiences of services working together	a. Undertake Safeguarding Adults Reviews as referred, in line with the policy and statutory criteria.	SAR Sub-group	March 2025		Green
	b. Update and review Board SAR policy, procedures and forms in light of recent learning	SAR sub-group	Dec. 2024		Green
	c. Embed single agency assurance processes with new templates	SAR Sub-group	June 2024		Green
	d. Provide an annual analysis of Leeds Safeguarding Adults Review Activity 2024/25	SAR Sub-group	April 2025		Green
Green	Action progressing; may involve a small delay beyond that originally envisaged.	Amber		Action progressing but there is a more significant delay beyond that originally envisaged.	